



CLIENT CASE STUDY:

CENTRAL PIER, MELBOURNE VIDEO SURVEILLANCE



A state of the art video surveillance system has been installed by Signal Security in the latest multi-million dollar development in the heart of Melbourne's dockland precinct. The Victorian State Government authorised plans to redevelop South Wharf including the two dilapidated heritage listed shipping sheds (sheds 9 & 14) at Central Pier to become a state of the art entertainment hub consisting of four sophisticated and stylish event spaces, restaurants, a night club and even a good old fashioned Australian pub. Designed at generating additional tourism the entertainment and leisure development is the largest development by any private investor in Victoria.



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The Brief

The brief from Atlantic Group [v] in consultation with Parks Victoria called for a full turnkey (end to end) solution, with Signal Security required to undertake all engineering and planning. This included determining the design and eventual location of all cameras, as well as ensuring the proposed installation would not contravene any heritage regulations and distract from the appearance of the heritage listed shipping sheds.

Due to increasing risks associated with licensed venues and the number of people that frequent the Docklands precinct and the security issues created for local residents, Atlantic Group [v] who won the competitive tender to develop the site committed to the provision of a world class video surveillance system to be installed across the entire complex.

The Solution

Signal Security installed 9 automatic zoom cameras and 165 super high resolution vandal resistant, day/night cameras. A key benefit of the CCTV system was the integration of remote access software allowing monitoring staff the ability to view up to 64 cameras per user, administer all 12 recorders, and interrogate recorded footage from one location at any time.

Signal Security General Manager Sean Ness, says staff had experience with the technology and the ever-changing lighting environments through the company's successful involvement with most of Melbourne's high risk night clubs and hospitality venues. "It was essential that the security solution offered the highest degree of reliability and integrity as we were required to design a system that would deliver 99.9 per cent uptime, so equipment choice was critical", Mr Ness says.

The Outcome

The objective of the new system was to reduce anti-social behavior and crime on Central Pier and within all of the licensed venues, improve safety perceptions and support proactive policing to ensure a timely and consistent Police response.

It was designed to complement the existing initiatives and programs put in place by the Melbourne City Council, Police and relevant stakeholders. The response from all involved has been very positive.



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