

PARKROYAL Hotel Melbourne Airport CCTV & Access Control Upgrade

SIGNAL SECURITY CASE STUDY

The Brief

PARKROYAL HOTELS & RESORTS

Signal Security is leading the charge in digital security solutions, upgrading the existing CCTV and access control systems within the Parkroyal Hotel at Melbourne's International Airport. Linked directly to the terminal via the sky-bridge, the Parkroyal has 276 guest rooms and 16 function rooms catering for corporate meetings of twelve, to social events of up to 300 guests in turn offering the ideal location for business and leisure travelers alike. Most recently, Melbourne Airport was awarded by Skytrax for having the best Airport hotel within the Australia/Pacific region in the World Airport Awards. The Parkroyal Hotel is owned by Pan Pacific Hotels Group, one of Asia's largest hotel and property companies with a diversified portfolio of investment and development properties.

Signal Security has a proven track record in supplying professional, cost-effective security solutions to a range of organisations. The company was invited by the Parkroyal to tender for the project based on the success of similar upgrades to a number of large hotels recently completed across Melbourne's CBD.



The brief from Parkroyal senior management was simple. With Melbourne Airport now processing close to 30 million passengers, they needed a system that allowed them to manage and monitor the flow of people through the entire hotel complex as well as having the ability to go back to a point in time and view CCTV footage. The solution needed to be reliable, easy to use and expandable whilst being cost effective.

Customer Care 1300 73 83 93
www.signalsecurity.com.au
info@signalsecurity.com.au

The Solution

In order to provide a solution that met Parkroyals budgetary requirements, Signal Security's solution included the utilisation of as much of the existing infrastructure as possible, keeping cabling and any associated costs to a minimum. Furthermore it was recommended that a hybrid CCTV solution be installed. This would allow any low priority cameras to be upgraded to high resolution analogue cameras whilst introducing a number of cameras incorporating advanced mega pixel technology to any high risk/high traffic areas. This would ensure Parkroyal staff and police would be provided with much clearer images, making it easier for them to identify persons of interest.

Signal Security CEO, Justin Nesvanulica, says a key benefit of the CCTV solution is the ability to easily add additional mega pixel and/or analogue cameras as they are needed, with minimal hassle and investment.



Signal Security installed a state of the art hybrid network video recorder (NVR), four mega pixel dome cameras and 18 super high resolution day/night analogue cameras throughout the venue. The CCTV cameras and recording equipment now provide 24/7 surveillance coupled with remote real time monitoring.



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Outcome

The objective of the new system was to help Parkroyal staff to easily and accurately monitor the complex as well as having the ability to go back to a point in time and view CCTV footage when required.

“The upgrade process was very smooth and was completed with no complications and minimal downtime to the buildings security systems. The response from all involved has been very positive. Parkroyal management indicated that from their point of view, the upgrade in technology has already proven itself”, says Nesvanulica.